ETI SERVICE DISCLAIMER

SIGNING CLIENT IS SUBJECT TO THE FOLLOWING TERMS AND CONDITIONS:

- 1. Signing client(s) reserving a vehicle(s) must be 18 years of age or older.
- 2. Signing client is responsible for all payments and additional costs incurred by the client's party.
- 3. There is absolutely **NO SMOKING** and /or **EATING** in the vehicle(s).
- No weapons, **PETS** and illegal substances of any sort will be allowed to be used or transported in the vehicle(s). Any violations of this section will result in termination of the contract and services; furthermore, no refund will be relinquished.
- 5. Any person(s) under the age of 21 will not be permitted to consume and or be in the possession of any alcoholic beverages. Any violation will result in termination of this contract and/or services without a refund.
- 6. ETI Limousine & Charter reserves the right to terminate services without refund due to disorderly conduct by anyone in the party; this includes, but is not limited to, hanging out of windows, excessive noise, excessive spillage, improper garbage disposal, and abusive language, etc.
- 7. No decor or writing on or inside the vehicle(s) allowed; this includes shoe polish, paint, scotch tape, etc. Any attempt to do so will terminate the contract and/or services, no refund will be relinquished.
- 8. Clients signing the agreement will be assessed a minimum \$300.00 fee per person or incident if anyone in their party vomits inside or outside the vehicle(s).
- 9. ETI Limousine & Charter is not responsible for any and all items left in the vehicle(s).
- 10. ETI Limousine & Charter reserves the right to refuse any unscheduled exceeded hours and any changes to the originally agreed scheduled services, unless approved by the company.
- 11. A revised hourly rate may be charged for unscheduled hours that exceed the scheduled hours; the original contract rate may not be applicable, unless management approves.
- 12. Should the client wish to change their original reservation date/times, a rescheduling fee of \$100.00 may be added
- 13. In the event of congested traffic, breakdowns, Road blocks, accidents, or any other unforeseen occurrences, the signing client acknowledges and agrees that the company will adjust and amend the contract time accordingly without concession.
- 14. Upon signing, the client agrees that a comparable substitution or replacement vehicle(s) will be provided without refund in the event of an unforeseen incident.
- Reservations of vehicle(s) require a 50% NON-REFUNDABLE deposit. Cancellations made within 72 hours of the scheduled service will result in a forfeit of 100% of the total charge. No-Cash refunds will be issued.
- 16. **HIGH DEMAND/SPECIAL EVENT(s)** Reservations made <u>within thirty (30) days of the event</u> will require payment in full. There will be **NO REFUND** for cancellation within 30 days.
- 17. ETI Limousine & Charter reserves the right to charge for the full amount of the scheduled service whether or not service is used in its entirety by the client. **PLEASE BOOK ACCORDINGLY.**
- 18. The signing client is responsible for any and all damage to the vehicle(s) or equipment caused by the client or any of the client's guests (this includes but is not limited to defacing, missing, broken items, unnecessary spillage or littering, etc.)
- 19. It is the policy of ETI Limousine & Charter not to accept travel on unsafe terrain, paths, roads, small entries that may compromise the safety of the vehicle, driver, and/or passengers.
- 20. In addition to ETI Limousine & Charter's current services, this contract is binding for all future services.
- 21. It is important to know that accounts unpaid within five days of the invoice's due date may be subject to a \$25 late fee or 18% whichever is greater.

